



BEST CUSTOMER SERVICE

Award Entry Questionnaire

One (1) form per award category.

(*) Required information

About Your Organization

*Contact Person Submitting this Entry:

*Name of Owner/President/CEO:

*Name of Company:

*Work Email:

*Website:

*City:

*State/Terr:

*Post/Zip Code:

*Country:

*Phone:

*Twitter:

Do you currently work with an ActionCOACH?

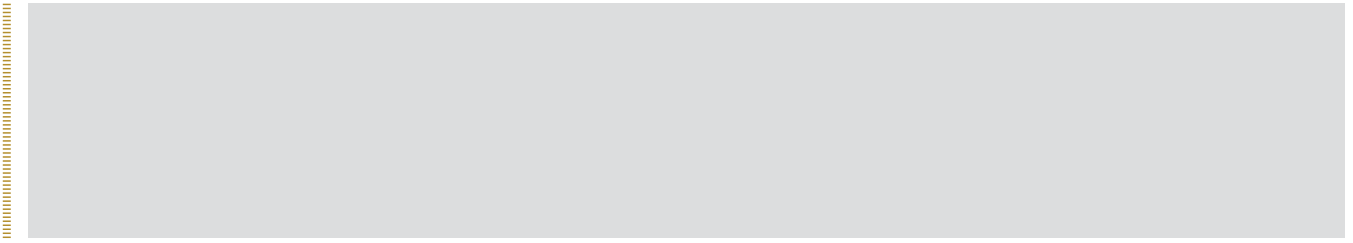
Yes No

If yes, who is your Coach?

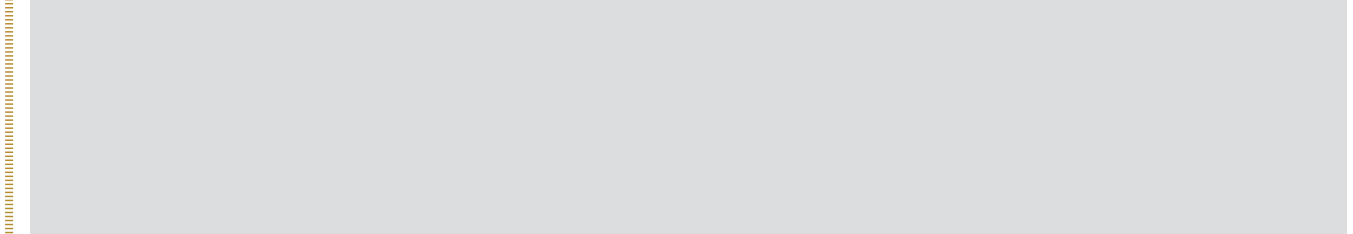
Submit this document via email and include both of the following:

1. A **high resolution** company logo (.jpg, .eps, .pdf, .ai., .png, .gif, .psd)
2. Any supporting documents for your submission (press releases, other awards, etc.)

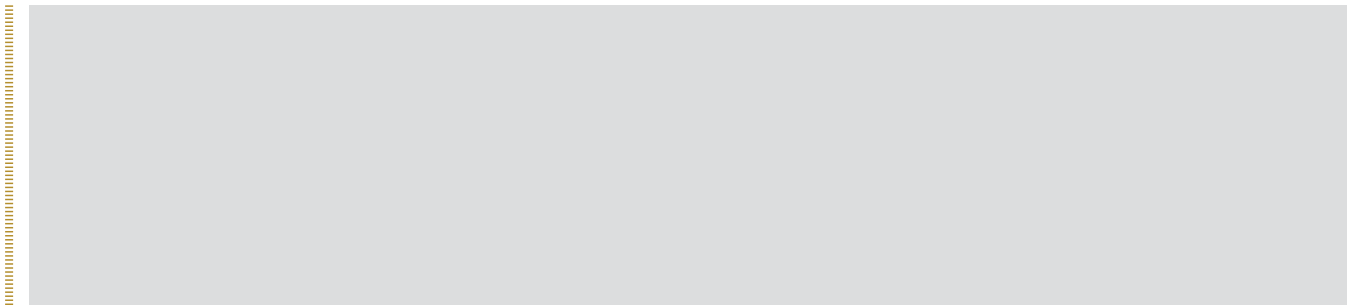
1 What systems and processes exist to promote ongoing Customer Service improvement across the organization?



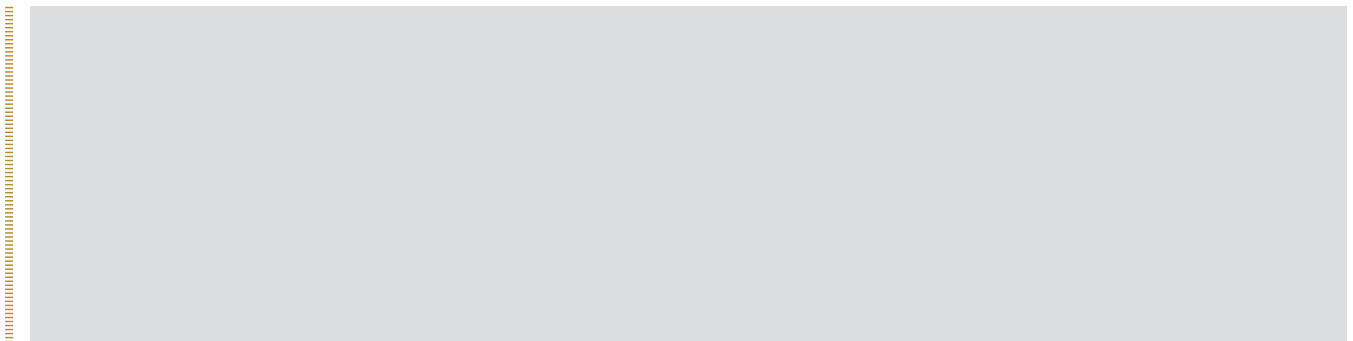
2 What processes exist to optimize employee participation in the development of excellence in Customer Service?



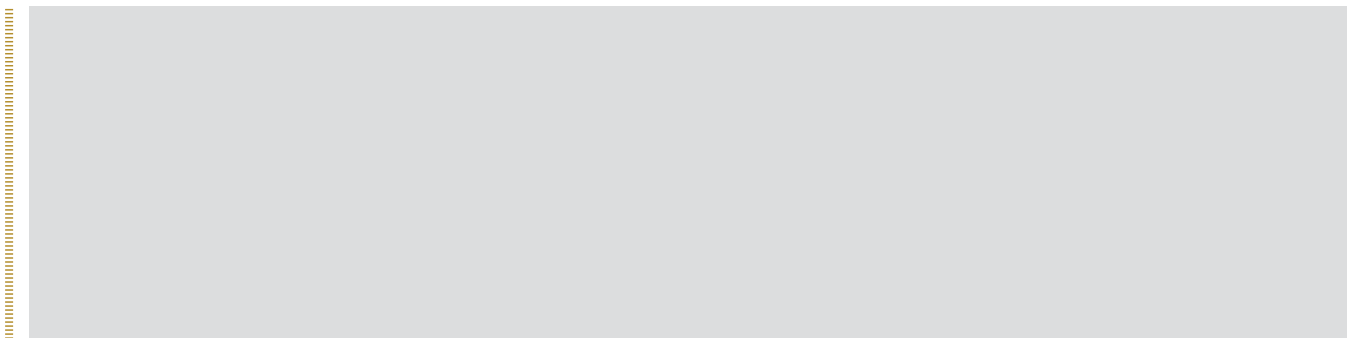
3 How does the current performance of your organization compare with its history and other similar organizations?



4 Please provide any notoriety public headlines/testimonials your company has received over the past 3 years.



5 Why should your business win the Best Customer Service award? What would winning this award mean to you and your business?



6 Please provide any customer testimonials you have relating to your customer service.

[Large grey text area for customer testimonials]

7 Is this the first time you have attended The Business Excellence Forums & Awards?

- Yes
- No In what year(s)?

8 How did you hear about The Business Excellence Forums & Awards?

- Facebook
- Direct Website
- Magazine/Newspaper
- Other
- Twitter
- ActionCOACH™
- Referred by a friend

9 Will you be bringing any team or family members?

- Yes How many?
- No

HOW TO SUBMIT YOUR ENTRIES

Submit this form via email to: info@thebusinessexcellenceforums.com

OR by standard mail c/o ActionCOACH at the address below.

Disposition of Entries

Entries and materials submitted may or may not be used, displayed, shown, duplicated, published or disposed of as The Business Excellence Forums & Awards deems appropriate. We hold no responsibility to return any documents, images, or files, once submitted to us.

By submitting entries, the entrant agrees to hold The Business Excellence Forums & Awards and its employees and/or sponsors exempt from any costs or expenses of any claim arising out of any such use by us. Winners must be present at the Awards Ceremony to receive their awards.

How to Get Help

Need answers to your questions on how to prepare and/or submit your entries?

Visit our web site at: TheBusinessExcellenceForums.com

If you can't find the answer there, **please contact us at:**

The Business Excellence Forums & Awards

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